



Solutions for government

Forde House
Newton Abbot

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5 February 2024

STRATA - JOINT SCRUTINY COMMITTEE

Dear Councillor

You are invited to a meeting of the above Committee which will take place on **Tuesday, 13th February, 2024** in the **Council Chamber, Forde House, Brunel Road, Newton Abbot, TQ12 4XX** at **3.00 pm**

Yours sincerely

Phil Shears
Managing Director

Distribution:

- | | |
|---|------------------------------|
| (1) The Members of the Strata - Joint Scrutiny Committee: | |
| Councillor Marcus Hartnell | East Devon District Council |
| Councillor Yehudi Levine | East Devon District Council |
| Councillor Susan Westerman | East Devon District Council |
| Councillor Andrew Leadbetter | Exeter City Council |
| Councillor Paul Knott (Chair) | Exeter City Council |
| Councillor Susannah Patrick | Exeter City Council |
| Councillor Chris Clarence | Teignbridge District Council |
| Councillor John Radford | Teignbridge District Council |
| Councillor Martin Smith | Teignbridge District Council |

A link to the agenda on the Council's website is emailed FOR INFORMATION (less reports (if any) containing Exempt Information referred to in Part II of the agenda), to:

- (1) All other Members of the Council
- (2) Representatives of the Press
- (3) Requesting Town and Parish Councils

If Councillors have any questions relating to predetermination or interests in items on this Agenda, please contact the Monitoring Officer in advance of the meeting

AGENDA

Part I

6. Scrutiny of Strata Joint Executive Committee decisions 30 January 2024 (Pages 5 - 8)

If you would like this information in another format, please e-mail info@teignbridge.gov.uk

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STRATA - JOINT EXECUTIVE COMMITTEE**TUESDAY, 30 JANUARY 2024**Present:

Councillors Arnott (Chair), Wood (Substitute) and Wrigley

Members Attendance:

Councillors

Apologies:

Councillors Bialyk

Officers in Attendance:

Phil Shears, Managing Director

Trish Corns, Democratic Services Officer

Bindu Arjoon, Chief Executive - Exeter City Council

Steve Mawn, Director of IT and Digital Transformation

Jo Yelland, Director

Neil Blaney, Director

Simon Davey, Director

David Sercombe, Head of Business Systems & Business Intelligence

Christopher Morgan, Trainee Democratic Services Officer

13. MINUTES

The minutes of the previous meeting held on 5 October 2023 were agreed as a correct record and signed by the Chair.

14. DECLARATIONS OF INTEREST

None

15. QUESTIONS FROM THE PUBLIC UNDER PROCEDURAL RULES

None

16. QUESTION FROM MEMBERS OF THE COUNCILS UNDER PROCEDURE RULES

None

17. FINANCE AND PERFORMANCE UPDATE

The Director of IT and Digital Transformation presented the updated which advised on the financial position of Strata.

The discussion included:

- The increased staffing cost resulting from the pay award had been offset by cut in contract spending and increased profit.
- 6500 incidents had been logged in the previous month
- The average feedback rating for strata support was 4.5 of 5
- Differing levels of time required for differing scale of incidents
- The two lowest levels on the scale were combined
- Benchmarking and structure of accounts to determine cost
- Positive feedback from Agilisys consulting
- Provided sight of an additional slide that would be presented to JSC

RESOLVED that the update be noted.

18. 2024/25 STRATA BUSINESS PLAN

The Director of IT and Digital Transformation introduced the plan to the Committee.

[Strata Business Plan v1.8 2.pdf \(teignbridge.gov.uk\)](#)

The Committee were informed about the following:

- Thousands of projects had been completed by Strata last year
- Transformational changes were requested by the Executive
- Linking of council strategies
- Positive staff survey results
- The move towards digital infrastructure and away from copper
- Move away from global desktop
- Loss of Skype system soon, requiring further transformation
- Councils to work on data strategies
- Move to use of sharepoint/cloud storage

The Committee discussed the impact of generative AI which was highlighted in the presentation. It was agreed that double-hatted members should be included in the information gathering process.

RECOMMENDED that the Business Plan be approved by the partner Councils.

Chair
Cllr Paul Arnott

The meeting started at 4.00 pm and finished at 6.00 pm.

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