

## OVERVIEW AND SCRUTINY COMMITTEE 2

Overview and scrutiny of:  
Corporate Resources  
Planning  
Economy, Jobs and Culture  
Sport, Recreation and Tourism

A meeting of the **Overview and Scrutiny Committee 2** will be held on **Tuesday, 11 July, 2023 at 10.00 am** in the **Council Chamber, Forde House Offices, Newton Abbot, TQ12 4XX**

PHIL SHEARS  
Managing Director

### Membership:

Councillors Bullivant, Buscombe, Hall, Hayes, Henderson, Palethorpe, C Parker, P Parker, Parrott, Peart, Purser, Rollason and Swain

**Please Note:** The public can view the live streaming of the meeting at [Teignbridge District Council Webcasting](#) (public-i.tv) with the exception where there are confidential or exempt items, which may need to be considered in the absence of the press and public.

## AGENDA

1. **Apologies**
2. **Election of Chair and Vice Chair**
3. **Minutes** (Pages 3 - 8)  
To approve as a correct record the minutes of the meeting held on 2 February 2023
4. **Declaration of Interest**
5. **Public Questions (if any)**  
Members of the public may ask questions. A maximum period of 15 minutes will be allowed with a maximum period of three minutes per questioner. The deadline for

questions is no later than three clear working days before the date of the meeting.

6. **Councillor Questions (if any)**

Members of the Council may ask questions of the Chair of the Committee subject to procedural rules. The deadline for questions is no later than three clear working days before the meeting.

7. **Executive Forward Plan**

To note forthcoming issues anticipated to be considered by the Executive over the next 12 months. The Executive Forward Plan can be found [here](#).

8. **Work Programme**

(Pages 9 - 12)

To review the Committee's work programme

9. **Feedback on Task and Finish Groups**

10. **Council Strategy Q4 performance monitoring report**

(Pages 13 - 30)

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## **OVERVIEW AND SCRUTINY COMMITTEE 2**

### **THURSDAY, 2 FEBRUARY 2023**

Present:

Councillors Bullivant (Chair), Gribble, Hayes, G Hook, Morgan and L Petherick

Members Attendance:

Councillors Jeffries, Keeling, Nutley, Taylor and Wrigley

Apologies:

Councillors Swain, Austen, D Cox, Daws, Eden, Nuttall and Tume

Officers in Attendance:

Martin Flitcroft, Chief Finance Officer & Head of Corporate Services

Trish Corns, Democratic Services Officer

Christopher Morgan, Trainee Democratic Services Officer

#### **14. MINUTES**

It was proposed by Councillor Bullivant, seconded by Councillor Gribble and

RESOLVED

The minutes of the meeting held on 10 January 2023 be approved as a correct record and signed by the Chair.

#### **15. DECLARATION OF INTEREST**

None.

#### **16. PUBLIC QUESTIONS**

None.

#### **17. COUNCILLOR QUESTIONS**

None.

#### **18. EXECUTIVE FORWARD PLAN**

The executive forward plan detailing issues to be considered over the next few months was noted.

#### **19. WORK PROGRAMME**

The committee's work programme as circulated with the agenda was noted.

It was proposed by Councillor G Hook, seconded by councillor L Petherick and

RESOLVED

That a special meeting be held to consider the report of the car parks strategy plan task and finish group.

**20. EXECUTIVE MEMBER BIENNIAL UPDATE, JOBS AND ECONOMY, COUNCILLOR JEFFRIES**

Councillor Jeffries updated the Committee on services within the portfolio which included the following:

- Average weekly pay for full time workers is lower £531 compared to £642 national average.
- Sectors with the highest employees remain retail, accommodation and social industries.
- Funds supporting local businesses included £1.6m UK shared prosperity fund investment plan and businesses are encouraged to apply for funding.
- 2023 will see over twenty acres of employment land coming forward in Teignbridge.
- The goals of the covid 19 recovery Teignbridge jobs plan 2021 continue in helping local businesses and creating jobs. However, the cost of materials are still increasing and the bank of England base rate has increased today from 3.5% to 4%.
- In addition to Teignbridge, economic development support is sourced from Devon County Council, the local enterprise partnership, and colleges deliver training and skills programmes, including for adult learners.
- The future high street funding (FHSF) will enable the provision of more economic activity through modernisation and vibrancy to attract greater footfall and spend in Newton Abbot.

In response to questions, it was noted:

- The delay in the FHSF implementation is a concern.
- The former Beachcomber building at Teignmouth would be back in use from Easter as a café/restaurant.

**21. FEEDBACK FROM TASK AND FINISH GROUPS**

The Executive Member for Planning updated the meeting on the progress of recommendations of the planning enforcement task and finish group since approval by the Committee on 14 November 2022 and by the Executive on 3 January 2023. The Executive approved the recommendations of the task and finish group and made the following amendments. All recommendations were being progressed and the Committee would be updated with progress.

a) Recommendation 7 - Drone trial - the possible benefits of the use of drones be investigated further and consideration be given to identifying an operator to

run a trial, the Executive Member for Planning to provide a verbal update at Executive's next meeting;

b) The following be added to Recommendation 9 – Review progress: The Executive update the O&S2 at their next meeting following the February 2023 meeting on the progress of implementation of the recommendations and via the Members Newsletter;

c) The Chair of Planning Committee be asked to consider the suggestion of a Planning Enforcement matters report (Part II) on a quarterly basis;

d) Business Manager - Development Management be asked to look at the viability and resourcing of virtual planning cafes for Town and Parish Councils specifically with regards to planning enforcement matters;

e) The Executive Member for Planning to write to the relevant Government Minister regarding enforcement regulations; and

f) Officers be asked to expand on the Members enforcement notification report to state why no breach or no further action would be taken in each case.

## **22. FINAL FINANCIAL PLAN PROPOSALS 2023/24 TO 2025/26**

The Chair referred to the agenda report on the final financial plan proposals 2023/24 to 2025/26 to be considered by the Executive on 7 February 2023.

The Executive Member for corporate resources presented the proposals including draft revenue and capital budgets for the three years 2023/24 to 2025/26. The budget was balanced using earmarked reserves. The main issues taken into account were detailed in the report.

Parish and Town councils had been consulted, along with a public survey on the council's website. The results of the survey would be circulated as an appendix to the final budget papers for Council on 21 February 2023. In summary: 78.33% agreed with generating more income to reinvest in council services; 34.71% agreed with making more budget savings; 8.43% agreed with reducing services; and 23.04% agreed with increasing the council tax further.

In response to questions it was noted:

- The work of scrutiny over the next couple of years in reviewing the budget and coming up with recommendations to reduce the deficit would involve comparisons with the private sector and investing to save or generate more income.
- Full results of the consultation survey would be circulated as an appendix to the Council agenda for the meeting on 21 February 2023.
- 42% supported the cost of living crises payment to all households of £5.54 at a cost of £330k. A majority did not vote for it.
- The £5.54 would be paid to households automatically for those paying through direct debit. The 20% households not paying by this method would be contacted to enable the payment.
- The lido in Teignmouth was scheduled to open for the 2023 season.

It was proposed by Councillor Gribble seconded by Councillor Bullivant and unanimously,

RECOMMENDED

- a) That the proposals set out in the agenda report be considered together with any subsequent consultation comments for approval by Council as the final budget for 2023/24 and the outline plan for the subsequent years 2024/25 and 2025/26.

The proposed budget includes:

- An increase in council tax of £5.54 or 2.99% to £190.71
- Providing a one-off cost of living payment of £5.54 to households liable to pay council tax on their main home on 1 April 2023 in 2023/24
- Maintaining 100% council tax support
- Continuing to react to the climate change emergency by maintaining ongoing revenue budgets for a climate change officer and associated spending, temporary staffing resources in revenue and provision in the capital programme, including ongoing provisions for corporate decarbonization schemes as per agenda report paragraph 5.5
- A £2 million provision for employment sites funded by borrowing
- Provision for an Emergency Planning officer
- Temporary funds for a Scrutiny Officer to assist Members with the Scrutiny function and working groups; appointment of a Digital transformation Manager and other temporary resources including for facilitating the Modern 25 work
- Support for housing including the Teignbridge 100 as per agenda report paragraph 5.3, whilst backing business and bringing people and organisations together for local neighbourhood planning
- The continuing reduction in new homes bonus
- Other central funding reductions – in particular provisional assumptions for business rates for future years and reset of the baseline
- Reserves at 13.0% of the net revenue budget or £2.3 million
- Infrastructure delivery plan investment funded by community infrastructure levy and external sources where available
- Continuation of grant funded South-West Regional Monitoring Programme as per agenda report paragraph 5.6
- Town centre investment in infrastructure and employment as per 5.7
- Re-establishing revenue contributions to capital initially at £300,000 per annum
- Continuation of enhanced Planning funding
- Councillors community fund set at £1,000
- Provision of £20,000 for year 2 of the 'Tidy Teignbridge' initiative to improve cleanliness for town and parish councils
- Paying £500,000 off our pension deficit in 2023/24 to reduce ongoing contributions
- An additional document - the Financial Plan 2023 – 2028 for adoption (at Appendix 8) and to facilitate Member progression of work plans by Overview & Scrutiny to address the budgetary position and deliver savings

Overview and Scrutiny Committee 2 (2.2.2023)

- b) That Council notes the mid-year review of Treasury Management at appendix 9 of the agenda report.

CLLR P BULLIVANT  
Chairman

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## OVERVIEW & SCRUTINY COMMITTEE (2) WORK PROGRAMME 2023/24

### Economy, Business and Tourism; Planning; Corporate Resources; Sport, Recreation and Culture

#### Portfolio Holders

Corporate Resources (Cllr Keeling)

Planning (Cllr G Taylor)

Economy, Jobs and Culture (Cllr Jeffries)

Sport, Recreation & Tourism (Cllr Nutley)

The Overview and Scrutiny Committee Work Programme details the planning activity to be undertaken over the coming months.

The dates are indicative of when the Committee will review the items. It is a flexible programme however and it is possible that items may need to be rescheduled and new items added with new issues and priorities.

#### **Standing item**

South and East Devon Habitat Regulations Executive Committee

11 July 2023	Report	Lead Officer/presenter
Council Strategy Q4 performance monitoring report	Report	Cllr Wrigley, Leader - Strategic Direction Performance and Data Analyst
Feedback on task and finish groups		

10 October 2023	Report	Lead Officer / Next Steps
Council Strategy Q1 performance monitoring report	Report	EM Cllr Wrigley Performance and Data Analyst
Feedback on task and finish groups		
Executive Member biannual update	Presentation	Cllr Keeling corporate resources

12 December 2023	Report	Lead Officer / Next Steps
Council Strategy Q2 performance monitoring report	Report	EM Cllr Wrigley Performance and Data Analyst
Executive Member biannual update	Presentation	Cllr G Taylor – Planning
Feedback on task and finish groups		

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9 January 2024	Report	Lead Officer / Next Steps
Initial Financial plan Proposals 2023/24 to 2025/26	Report	Chief Finance Officer Executive member corporate resources.
Executive Member biannual update	Presentation	Cllr Jeffries – Economy, Jobs and Culture
Feedback on task and finish groups		

6 Feb 2024	Report	Lead Officer / Next Steps
Final Financial plan Proposals 2023/24 to 2025/26	Report	Chief Finance Officer Executive member corporate resources.
Executive Member biannual update	Presentation	Cllr Nutley - Sport, Recreation & Tourism
Feedback on task and finish groups		
Council Strategy Q3 performance monitoring report	Report	Cllr Wrigley - Strategic Direction Performance and Data Analyst

### Task & Finish Groups

Group		Lead Officer
Car Parks Strategy		Head of Place & Commercial Services
Planning Enforcement		Head of Place & Commercial Services
Management of Open Spaces		Head of Place & Commercial Services

**PROPOSAL FORM FOR ITEMS FOR  
FOR CONSIDERATION BY  
OVERVIEW & SCRUTINY**

**Submitted by:**

**Item for Consideration:**

**Expected outcome i.e. new policy, new action, new partnership, review and/or scrutinise the performance of other public bodies or of the Council in relation to its policy objectives, performance targets and/or particular service areas:**

**Priority for matter to be considered:**

High (up to 3 months)     Medium (3-6 months)     Low (over 9 months).

Basis on which priority has been set .....

**The suggested item should be included in future programme(s) because: (please tick as appropriate)**

- (a) It is a district level function over which the district has some control
  
- (b) It is a recently introduced policy, service area of activity which would be timely to review.
- (c) It is a policy which has been running for some time and is due for review
- (d) It is a major proposal for change
- (e) It is an issue raised via complaints received
- (f) It is an area of public concern
- (g) It is an area of poor performance
- (h) It would be of benefit to residents of the district

(i) Which of the Council's objectives does the issue address?

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(j) Is there a deadline for the Council to make a decision? (If so, when and why?)

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**Members are requested to provide information on the following:-**

(k) What do you wish to achieve from the review?

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(l) Are the desired outcomes likely to be achievable?

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(m) Will it change/increase efficiency and cost effectiveness?

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**Additional information** – an explanatory sentence or paragraph to be provided below to support each box which has been ticked.

**Please return completed form to Democratic Services Department.**

**Teignbridge District Council  
Overview & Scrutiny Committee  
O&S1 20<sup>th</sup> June 2023  
O&S2 11<sup>th</sup> July 2023  
Part i**

**Quarter 4 2022-23 Council Strategy Performance**

**Purpose of Report**

To update members on the delivery of the Council Strategy 2020-2030, providing the detailed performance information used to track its delivery. Members are asked to review the performance information and areas where performance is not on track.

**Recommendation(s)**

The Committee RESOLVES to:

Review the report and the actions being taken to rectify performance issues detailed in Appendix A.

**Financial Implications**

A summary of the financial information supporting the delivery of the council strategy has been provided as part of this report.

Finance Systems Manager  
Email: [steve.wotton@teignbridge.gov.uk](mailto:steve.wotton@teignbridge.gov.uk)

**Legal Implications**

A summary of the legal requirements are contained in the detail of this report.

Monitoring Officer  
Email: [paul.woodhead@teignbridge.gov.uk](mailto:paul.woodhead@teignbridge.gov.uk)

**Risk Assessment**

Failure to deliver the council strategy or parts of it will be identifiable in both the performance and risks reports, enabling both senior management and members to take action where necessary.

Chief Finance Officer  
Email: [martin.flitcroft@teignbridge.gov.uk](mailto:martin.flitcroft@teignbridge.gov.uk)

**Environmental/ Climate Change Implications**

The council strategy contains a dedicated programme entitled Action on Climate alongside other projects in the strategy that also impact on climate and the

environment. Detailed information about this programme and actions being taken are contained within this performance report.

Climate Change Officer

Email: [william.elliott@teignbridge.gov.uk](mailto:william.elliott@teignbridge.gov.uk)

## Report Author

Data and Performance Analyst

Email: [jack.williams@teignbridge.gov.uk](mailto:jack.williams@teignbridge.gov.uk)

## Executive Member

Strategic Direction - Cllr Martin Wrigley

## Appendices/Background Papers

### 1. Introduction/Background

This performance report looks at the Council Strategy 2020-2030 and covers the period from 1<sup>st</sup> January to 31<sup>st</sup> March. If you have any queries please ask them in advance of the meeting.

#### 1.1 T10 Finance

[Full council 21 Feb 2023](#) states the budget process has required £2.2 million of earmarked reserves to balance the budget in 2023/24, a further use of £0.5 million of earmarked reserves in 2024/25 and £3.4 million in 2025/26. Further work will be required to identify savings/generate income to balance the on-going budget gap and protect our earmarked reserves.

#### 1.2 T10 Programmes

7 are on track. The following programmes are on caution status:

- A roof over our heads
- Going to town
- Investing in prosperity

#### 1.3 T10 Performance Indicators

A total of 59 PIs included in the report this quarter. The statuses for these are in the table below, with the previous quarters for comparison.

KPI Status	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Ahead of target	7	10	10	13
On target	13	14	14	10
Underperforming	6	5	5	6
Monitoring indicators	14	15	14	30
Total	40	44	43	59

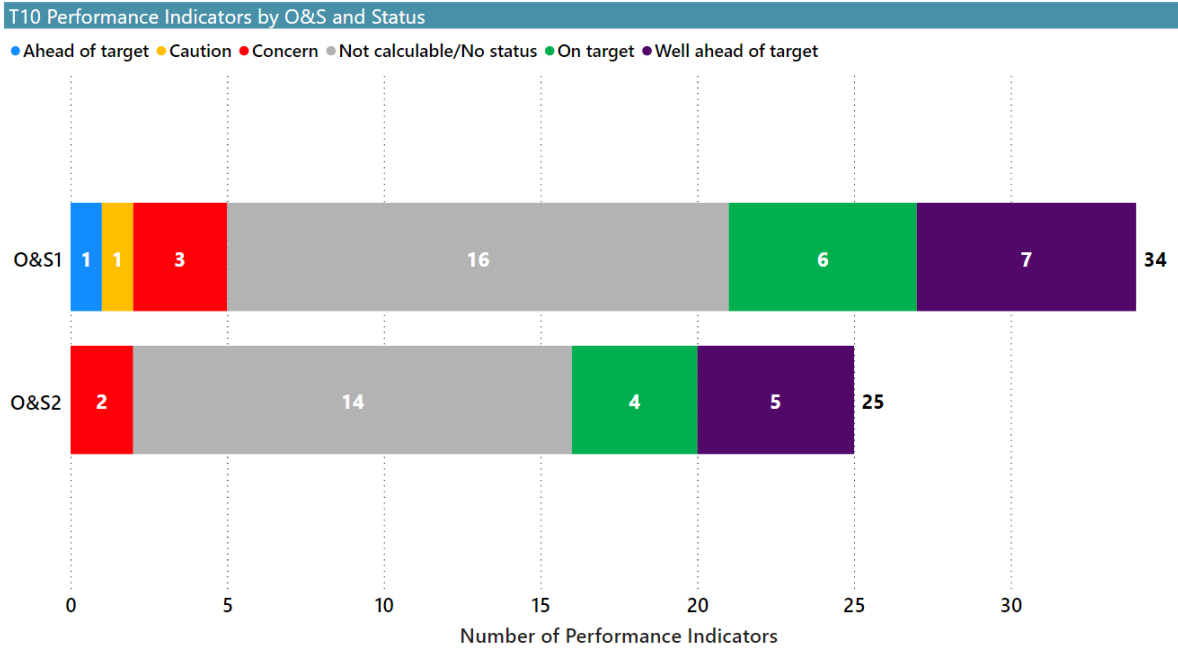


Figure 1 – Performance Indicators by Status (Quarter 4)

#### 1.4 T10 Projects

A total of 45 projects are included in the report. The statuses for these are in the table below, with the previous quarter for comparison.

Project Status	Quarter 1	Quarter 2	Quarter 3	Quarter 4
On track	48	40	42	36
Caution	1	1	4	4
Completed	8	4	3	5
Total	57	45	49	45

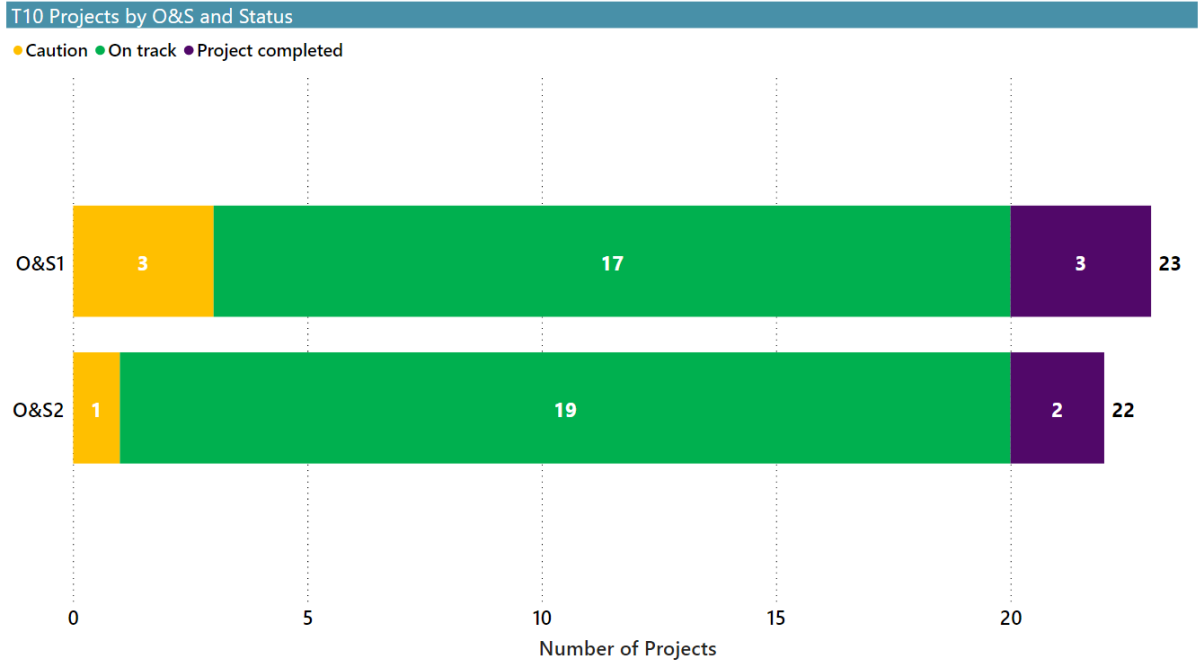


Figure 2 – Projects by Status (Quarter 4)

Details of the programmes, projects and performance indicators with a concern or caution status together with an explanation of their performance and improvement plan can be found in **Appendix 1**

## 2. Implications, Risk Management and Climate Change Impact

### 2.1 Legal

Although there are no direct legal implication regarding this report, it will be appreciated that the Committee has constitutional responsibility to review and scrutinise the performance of the Council in relation to policy objectives and performance targets to which this report refers.

### 2.2 Risks

The Council Strategy has a comprehensive set of risks associated to its delivery. Each risk has a set of mitigating actions which are reviewed and updated by the officers directly responsible.

These risks are monitored and discussed as part of the strategic and corporate risk reports that are presented regularly to the Strategic Leadership Team and Audit Scrutiny Committee. Any areas of poor performance or unacceptable risk are identified in the reports.

### 2.3 Environmental/Climate Change Impact

The council strategy contains a dedicated programme entitled Action on Climate. This programme looks at the actions the authority can achieve to



reduce carbon emissions and to increase the district's resilience to the changing climate.

The authority continues to support the Devon Climate Emergency, which is seeking to achieve net-zero carbon emissions across Devon at the earliest credible date.

## **ALTERNATIVE OPTIONS**

None

## **CONCLUSION**

The Council Strategy performance report provides Members with an overview of performance for the Teignbridge Ten Programmes including details of any areas of poor performance.

The Council Strategy runs from April 2020 to 2030.

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## 04 Going to Town

**Lead Contact:** Neil Blaney, Cllr Nina Jeffries

**Programme Status:**

Caution

### Summary Statement

The 'Going to Town' retains an overall status of 'caution'. The delays to the flagship projects to be funded through the Future High Street Fund projects continue to create a risk to the ability to spend the funding within the timescales.

At the same time the economic impacts on the cost of living, energy bills and global events make this a challenging time for the local economy. The Council has been allocated £1.6 million from the UK Shared Prosperity Fund, which includes projects to support town centres, with funding needing to be spent by the end of March 2025. The investment plan submitted to government was approved at Full Council in July 2022.

#### **Designing and delivering small and large scale schemes :**

The Council remains in negotiations with the NHS regarding land at Brunswick Street, Teignmouth following Full Council's agreement to sell the land subject to planning permission.

The submission of the revised timelines for the Market Hall and Alexandra Cinema elements of the Future High Street Fund projects will be submitted to Government for approval in May. The delays, as a result of changes to the original submission and further work requested by Council, has created a significant risk in relation to the timescale to draw down and spend the grant by March 2024.

A planning application for a new four screen cinema in the Market Square is due for consideration by Planning Committee. A planning application for the Market Hall is being developed.

#### **Running and improving Newton Abbot Markets :**

The revised business case for the Markets Quarter project was approved by Council in November 2022 and constitutes the proposed approach to improve the markets.

Footfall into the Market Hall hasn't recovered since the end of covid restrictions and occupancy remains lower than the pre-Covid period. The markets run at an operational loss and therefore are an ongoing cost the Council. If the Future High Street Fund projects do not come forward decisions will be required on the future of the Markets.

## Appendix A2 - O&S2 – Q3 Teignbridge Ten Programmes Exception report January – March 2023

The Council's Investment Plan for the UK Shared Prosperity Fund includes a 'Markets and town centres promotion and coordination' project. Its aim is the 'Promotion of Teignbridge towns and villages to help increase visitor and footfall numbers'.

### **Town centre health checks :**

Information is available on the Council's website <https://www.teignbridge.gov.uk/planning/local-plans-and-policy/annual-monitoring-report-2021-2022/going-to-town/>

The Council's Investment Plan for the UK Shared Prosperity Fund includes a 'Markets and town centres promotion and coordination' project. Its aim is the 'Promotion of Teignbridge towns and villages to help increase visitor and footfall numbers'.

The Future High Street Fund included a one-off budget for footfall counting in Newton Abbot.

### **Working with and supporting continued town centre management :**

Officers continue to work with those responsible for managing or leading on projects within the towns across Teignbridge. The Council's Investment Plan for the UK Shared Prosperity Fund includes a bid for funding to support markets and town centre promotion and coordination.

### **Using our powers to bring about improvements and support business growth :**

The Environmental Health team provides significant support to businesses and uses its powers to deal with breaches, which helps consumer confidence. The Planning Department is prioritising enquiries and applications related to employment and job growth.

### **Improving accessibility and encouraging more town centre living :**

The Future High Street Fund proposals for pedestrian enhancements along Queen Street in Newton Abbot have been the subject of a draft Traffic Regulation Order consultation, led by Devon County Council. The outstanding matters relating to objections to loading bays have been resolved and a report will be taken to the Teignbridge HATOC for a final decision.

The proposal for a Health and Wellbeing Centre in Teignmouth will provide accessible health facilities for the community.

### **Supporting evening cultural and leisure opportunities :**

The Future High Street Fund projects will bring forward a wide range of evening activities that will complement the town centre. As noted above, there is now an increased element of risk to delivery for this project.

The Council's Investment Plan for the UK Shared Prosperity Fund includes a bid for funding to support exhibiting, performing and participating in art.

## 05 Great places to live and work

Lead contact: Rosalyn Eastman, Cllr Gary Taylor

Programme Status:

On track

### Summary Statement

As with previous reviews, all teams within the Council continue to work hard towards ensuring that we are able to keep Teignbridge as a Great Place to Live and Work.

Individual projects and indicators reflect the variety of the work undertaken as part of this Super Project and the wide range of issues involved from Town Centre and transport improvements through to ensuring through our development management and enforcement functions that development is undertaken in the right way and to the benefit of existing and future communities.

We continue to review our practice to take account of feedback received and work hard to maintain performance with regard particularly to our key Government indicators, although this is especially challenging at present as the effects of periods with low resources as well as changing demands in terms of workload and the impact of Covid-19 continue to be felt.

Two Member Working Groups / Task and Finish Groups were established in 2022/23. These are reviewing our Enforcement function and the delivery and management of open spaces. Recommendations of the enforcement group are in the process of being implemented

## 06 Investing in prosperity

Lead contact: Tom Phillips, Cllr Nina Jeffries

Programme Status:

Caution

### Summary Statement

Investment in commercial property projects

## Appendix A2 - O&S2 – Q3 Teignbridge Ten Programmes Exception report January – March 2023

Work is ongoing with T100 opportunities on Council owned land. The Beachcomber Restaurant in Teignmouth has been successfully marketed and refurbished completing in early May 2023 as planned. The result is a significant enhancement of the building, an improved food offer in the vicinity and an increased rental return.

The Future High Streets Fund (FHSF) The planning driven design changes being considered cannot be implemented due to the one interested operator not being prepared to accept the reduced size. The BCR numbers have now been run and the PAR request will be submitted w/e 19 May to Government to approve the alternative plans, timescale extension, changes to spend profile and grant allocation. Queen Street Public Highway improvement objection to the successful Traffic Regulation Order (TRO) by the Town Council has been overcome. The FHSF project will see investment in the regeneration of Newton Abbot Market, a new 4 screen Cinema (planning decision target March 2023 now July 2023), together with improvements to Queen Street, the gateway to the Town from the Railway Station and part of the National Cycle Network 2.

Halcyon Street car park Newton Abbot hotel is being explored and a revised rental offer has been proposed by Travelodge.

Brunswick Street Health and Wellbeing Centre is in advanced stages of planning and may result in a transaction to NHS.

Bradley Lane planning has been delayed to end of Calendar year due to issues and potential redesigns due to planning issues. If successful, this BLRF grant assisted development will deliver c.90 dwellings (c.50% affordable) on brownfield land.

The Council has a number of active projects, but there have been no new opportunities due to current economic uncertainties.

### **Facilitating links between businesses and education providers**

This project is ongoing as we continue to work with Building Greater Exeter (BGEX) as a partner. BGEX send Employers and apprentices into schools in an effort to enlighten young people about the variety of careers in construction from Architect to bricklayer. We aim for all Teignbridge senior schools to be included in this programme. The Economic Development Officer also visits schools to talk about life in the workplace.

The Economic Development Officer is an Ambassador for the Careers and Enterprise Service and works with local schools to provide inspirational speakers from the world of work.

### **Improved broadband provision**

There are a total of 67,839 premises in Teignbridge District Council. Phase 1 of the CDS programme saw 56,199(82.84%) of these having superfast delivered, made up as a combination of 21,035 from CDS and 35,164 from the commercial sector.

Under our Phase 2 contracts, Airband are contracted to deliver 5,211 premises using Fibre to the Premise technology. CDS's records indicate that the commercial sector will be delivering a further 1,078 premises, giving a total of 6,289.

## Appendix A2 - O&S2 – Q3 Teignbridge Ten Programmes Exception report January – March 2023

Total coverage already delivered or planned therefore totals 62,488 premises or 92.11%. There remain a further 5,351 premises to connect thereafter.

Airband's Lot F contract is split into clusters, with 8 of these impacting Teignbridge.

Two of these eight clusters are currently in-build:

F5: Powderham. This cluster serves 479 premises. To date, 9 out of 15 poles have been installed and 32 of a required 39 Kms have been completed. This cluster is almost complete, awaiting one critical wayleave to be able to finish build. 116 premises are now able to order a fibre service, with 28 of these connected or awaiting installation

F8: Bishopsteignton and Luscombe. This cluster serves 1033 premises. To date, 39 out of 65 poles have been installed and 30 of a required 54 Kms completed. 239 premises are now able to order a fibre service, with 33 of these connected or awaiting installation. Estimated Build completion Autumn 23.

A further four clusters are due to go into build shortly;

F03: Doddiscombsleigh. 96 premises. Estimated build completion - end Summer 23.

F09: Dawlish. 846 premises. Estimated build completion - end Summer 23.

F10: Stover. 754 premises. Estimated build completion - Summer 23.

F13: Marldon and Combe Fishachre. 610 premises. Estimated build completion - Spring 23.

23

PI Code	Title	Executive Member	+/-	Annual Target	Q1 Act	Q2 Act	Q3 Act	Q4 Act	PI Verifying Manager	Officer Notes
CSIIP 1.2	Processing of minor planning applications	Planning	+	65%	67%	59%	55%	49%	Rosalyn Eastman	(On behalf of RE) The proportion of minor planning applications determined in target (with or without an agreed extension of time) has dropped this quarter to be close to the national target of 65% over the year to date. Government performance is measured over a 2-year period and against this metric we remain ahead of target. However, the team is refocusing on securing agreement to extensions of time for determining minor applications where we can improve our performance in this area.

## 07 Moving up a gear

Lead contact: Fergus Pate, Cllr Gary Taylor

Programme Status:

On track

### Summary Statement

The overall programme is on track. Priority infrastructure projects are being delivered, including major strategic pedestrian and cycle schemes.

#### Improving the A382 into Newton Abbot and a Forches Cross A383 link

The entire length of the A382 scheme benefits from planning permission. Phase 1 works between Forches Cross and Whitehill Cross have been completed. Teignbridge committed £5.1 million of developer funding towards the £13m project, which includes a new off road pedestrian and cycle route.

The A382 is due to benefit from an announced £45 million package of funding that has been awarded in order to commence works by around the end of 2024. Most of the land needed to deliver the remainder of the scheme has been secured but the County Council are still assembling some final areas of land.

Full Council approved a £600,000 funding contribution towards the Jetty Marsh link in April 2022. For VAT reasons, we ended up paying £500,000.

Our Capital programme includes a provision for a further £900,000 contribution towards the project, in light of the Jetty Marsh saving, it is likely that the recommendation will be to increase this to £1,000,000 when an associated report comes forward in Summer 2023.

The main street through Houghton Barton benefits from planning permission. The first phase between Forches Cross and Howton Road is complete. Teignbridge and Devon approved £1.25m (each) forward funding of future developer contributions in order to deliver the scheme.

#### Bus improvements and park and ride services

Much of the work associated with bringing forward new park and ride facilities is in the hands of external partners, including Devon County Council as transport authority.



## Appendix A2 - O&S2 – Q3 Teignbridge Ten Programmes Exception report January – March 2023

Further analysis from the transport authority indicates that plans for park and ride in Newton Abbot are not viable. There may still be limited scope for park and change at locations including Forches Cross.

£200,000 funding for a bus only route between Ashburton Road and Newton Abbot town centre was awarded by Homes England. Consultation responses did not support the project, which has now been shelved. An opportunity to use the funding for phase 1 of the Ogwell cycle link through Bakers Park is being taken forward instead and will be reported to Executive Committee in Summer 2023.

Devon County Council has been awarded £14 million to improve bus provision and services across the County. Further details of how this may benefit communities across Teignbridge are awaited but some funding has been allocated to Newton Abbot. Initial work on bringing forward a transport hub for Newton Abbot has paused because there has been a focus on other transport priorities but this may change now that additional funding has been allocated. There is potential that a new transport hub could come forward in concert with redevelopment of the Cattle Market area.

### **Supporting new railway stations**

Marsh Barton station is due to be operational by early 2023.

Phase 1 Dawlish Sea Wall defences now are constructed, with phase 2 progressing well.

Heath Rail Link are understood to be continuing to work with Network Rail, GWR and Devon County Council on potential to reopen the branch line from Newton Abbot to Heathfield.

### **Encourage a cycling revolution .**

The Teign Estuary Trail planning application has been approved. The scheme remains a key priority but was not suitable for the Levelling Up Fund. Other funding opportunities will be considered as they arise and meanwhile technical work and land negotiations are continuing. The cost of this project is very significant and a phased approach to delivery may be required.

Work to update proposals for the Dawlish to Teignmouth section of the Teign Estuary Trail is underway with a view to delivering this, easier to achieve, portion of the route early.

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Unfortunately the Levelling Up Fund bid for a South Devon Cycleway was not approved - Teignbridge was in the lowest priority tier for Levelling Up, meaning that chances of success with the bid were very limited.

### **Innovative transport schemes**

Development frameworks for development allocations propose electric car charge point facilities in key public areas. The emerging Local Plan considers innovative transport opportunities.

The Newton Abbot and Kingsteignton Garden Community programme is bringing forward evidence on potential innovative public transport and walking/cycling improvements in the Newton Abbot area. Consultation on a Local Cycling and Walking Infrastructure Plan (LCWIP) for the Newton Abbot and Kingsteignton area was undertaken in summer 2021 and subsequently endorsed by HATOC.

Opportunities to bring forward rural transport hubs are being considered through the Rural England Prosperity Fund. It is expected that local communities and partners will be asked to develop and submit schemes that they would like to implement.

A Newton Abbot car parks strategy is being procured to provide robust evidence on the extent to which Local Plan proposals for town centre developments can be accommodated without adversely impacting on the adequacy of car park availability over the long term.

### **Development supported by sustainable transport facilities**

Individual new developments continue to be supported by improved transport facilities. The Development Frameworks for development allocations across the district incorporate sustainable transport facilities (including walking and cycle routes) as a centrepiece of their proposals.

The Infrastructure Delivery Plan and capital programme also continue to prioritise sustainable transport, including through funding commitments towards Marsh Barton station and more than £1 million being identified as a contribution towards pedestrian and cycle facilities by 2026. Work is ongoing to ensure that sustainable transport remains at the forefront of the Local Plans.

Bids were submitted to the Government's Housing Infrastructure Fund for funding to support delivery of key transport infrastructure at Dawlish and South West Exeter. Funding totalling £4.9 million has been approved for the Dawlish link road and a planning application for the bridge there has now been approved. Cost inflation is expected to have implications for the overall scheme and meeting these additional costs is Full Council decision in May 2023. The project is on track for completion by 2024.

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The £55 million South West Exeter Housing Infrastructure Fund programme is progressing, including major junction, pedestrian and cycle improvements.

Project Status	Code	Title	Executive member	Last Review Date	Progress Review	Project Responsible Officer
Caution	CSMUG 2.1	Bus and Park and Ride services (CSMUG 2.1)	Planning	27/01/2023	<p>Much of the work associated with bringing forward new park and ride facilities is in the hands of external partners, including Devon County Council as transport authority.</p> <p>An updated scheme for an A30 park and ride is not anticipated in the short term. Examination of the Ide neighbourhood plan recognised some potential for a P&amp;R at 'Round Field' in the future. Devon County Council have reviewed potential for a P&amp;R at Peamore, which may come forward as part of a scheme for employment there.</p> <p>Further analysis undertaken by the County Council indicates that it is unlikely to viable for Park and Ride to be delivered on any of the main routes into Newton Abbot.</p> <p>£200,000 was awarded by Government to bring forward a bus only route between Ashburton Road and Newton Abbot town centre. The funding needed to be spent by Spring 2023. Following public consultation in Summer 2022, Bradley Lane Bus Link scheme has been shelved and opportunities to divert it to phase 1 of the Newton Abbot to Ogwell cycle link are being investigated.</p>	Estelle Skinner

					Further work associated with the Future High Streets Fund, Newton Abbot Garden Community projects is underway and opportunities for a new transport hub at Sherborne Rd are being considered in order to enhance transport choices as well as enhancing levels of activity, commercial opportunity, walking and cycling along that important town centre corridor. However, this scheme is delayed because of a focus on other priorities in the town.	
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## 08 Out and about and active

**Lead contact:** James Teed, Cllr John Nutley

**Programme Status:** On track

### Summary Statement

The programme on track across all projects. As number of new projects were added to the programme and details are seen in the projects report. Whilst PIs on still on hold whilst we returned programmes, we have now analysed attendance profiles and will reinstate the attendance profiles from Q1 2023-2024.

CSOAA 6.1 Number of young people (under 18) who participate in activities we organise.

CSOAA 6.2 Number of older (over 60) people participating in events we organise

CSOAA 6.3 Number of people 30-60 participating in activities we organise.

Improvements to the leisure centres have been discussed alongside the phase 2 decarbonisation proposed work programmes as we consider the improvements as part of one bigger combined project. The scoping works were initiated in the past few weeks and details will be available in the coming months.

## 10 Vital, Viable Council

**Lead contact:** Amanda Pujol, Cllr Martin Wrigley, Cllr Richard Keeling

**Programme Status:** On track

The programme is on track with 5 performance indicators well ahead of target and 3 on target.

The Council is continuing to promote online services to residents resulting in an increase in the number of registrations for the Council's My Account. Ongoing decarbonisation work at Forde House has been completed on the first and second floors with some snagging being resolved and has resulted in most staff working in a hybrid way with part of the week based in the office and part at home. The rollout of laptops and Microsoft 365 has enabled staff to work effectively in an agile way through use of the use of Teams and SharePoint and Hybrid AV equipment is now available in 4 meeting rooms offering a better meeting experience.

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M25 Programme has been launched with a target of saving £2.6m over the next 3 years with clear principles on moving to a more digital operation where possible. We have completed cataloguing 320 customer facing processes with the focus to September being Planning process reviews FMS project processes and Assets. Work has started on 40 cost saving projects following the ignite review, quick wins have been realised already to a value of circa £450k with the priority being Assets. Work on signing off the high-level organisational structure is under way and also on recruiting a digital team to lead the digital workstream.

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PI Code	Title	Executive Member	+/-	Annual Target	Q1 Act	Q2 Act	Q3 Act	Q4 Act	PI Verifying Manager	Officer Notes
CSWE 3.2	% of telephone enquiries dealt with at first point of contacts	Corporate Resources	+	85%	85%	89%	84%	76%	Tracey Hooper, Amanda Pujol	(March) We are in the process of training up 3 new starters in the Customer Support Team. During the training process, these officers are limited in the type of calls they can handle through to completion. Many will need to be handed off to more experienced advisers which has a negative impact on the first point of contact resolution statistics. Performance will improve once these officers are sufficiently trained and we are confident in their skillsets and ability to resolve the customer enquiry through to completion and to a high standard. (TH)