

## **Teignbridge District Council Overview and Scrutiny Committee Part I**

### **Review of Voluntary Sector Funding**

#### **Purpose of Report**

To seek the Committee's views on the Voluntary and Community Sector Funding Programme for period 2023/2024 along with any recommendations it might wish to make. Particularly in respect of:

1. The level of funding provided to the voluntary and community sector in 23/24
2. The level of funding provided for the Councillors Community Fund
3. Whether a review of all discretionary business rates relief should be undertaken

#### **Recommendation(s)**

The proposed Funding Programme be supported.

#### **Financial Implications**

Current grant allocations are itemised in section 2 and a summary of the implications are detailed in 6.1 below.

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Head of Corporate Services  
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#### **Legal Implications**

There are no specific legal implications arising out of this report.  
Paul Woodhead Head of Legal Services and Monitoring Officer  
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#### **Risk Assessment**

Report author to comment on the Risk Assessment  
Title of person giving advice  
Email: @teignbridge.gov.uk

#### **Environmental/ Climate Change Implications**

Environmental considerations are contained within Section 6.3 of the report.

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Climate Change Officer  
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#### **Report Author**

Amanda Pujol, Head of Communities & Service Improvement

## Executive Member

Executive Member for Communities, Housing and IT, Councillor Martin Wrigley

## Appendices/Background Papers

### 1. Introduction/Background

1.1 Overview and Scrutiny presented a series of recommendations to Executive following the work of a Task and Finish Group in 15 November 2021 ([Voluntary Sector funding OS report.pdf \(teignbridge.gov.uk\)](#)). A number of recommendations were put forward to Executive and these can be found in Appendix I. They included an annual report to be presented to O&S on the work undertaken under the service level agreements with voluntary sector groups.

1.2 The recommendations were put forward to Executive on February 2022 and Executive resolved the following ([Minutes Template \(teignbridge.gov.uk\)](#))

*(1) The Policy statement be adopted;*

*(2) that the Council retains equivalent funding as 2021/22 for the next year for those organisations with current Service LAs, the Citizens Advice Bureaux, Teignbridge Council for Voluntary Services, East Teignbridge Community Transport and Newton Abbot Community Transport. However, the small grant to Carn to Cove (\*) will stop;*

*(3) to retain the supportive rent subsidy scheme for the next financial year subject to a satisfactory application;*

*(4) to increase the Councillors Community Fund for each councillor by £200 a year to £1200 from April, for the 2022/23 financial year.;*

*(5) A task and finish group is convened to carry out a full review of the Business Rates Discretionary Relief policy and take recommendations to a future O&S meeting specifically relating to charity shops;*

*(6) Teignbridge voluntary sector funding programme be reported to Overview and Scrutiny on an annual basis;*

*(7) Crowdfunding is no longer supported as organisations can be encouraged to raise funds through the lottery;*

*(8) Work with Town and Parish Councils to understand how they are supporting the voluntary sector;*

*(9) To work with any organisations impacted by the proposal to encourage them to utilise the alternative funding streams available;*

*(10) Climate change mitigation and environmental and bio diversification be added to paragraph 4.2.1 of the agenda report.*

1.3 It has been recognised that the Council will have a significant budget deficit in 2025 (£2.6M) and the Council has appointed consultants to develop proposals for a new operating model for the Council. This review included benchmarking the financial

cost of services with similar Councils and a review of whether Council spending aligned with the strategic priorities in order to identify potential savings. There were a number of areas identified where spending does not align with strategic priorities, as stated in the Council Plan, and it was recommended that the Council review spending in these areas in order provide the required savings and produce a balanced budget in 2025/26. The funding provided to the voluntary sector and the Councillors community fund were both areas identified as not aligning with strategic priorities which should be reviewed. Given this, it is advised that any recommendations on funding for the voluntary sector in 23/24 are for one year only, as members will need to review the medium-term financial plan and determine which savings they will support to deliver a balanced budget.

- 1.4 O&S are asked to review the work undertaken by the voluntary sector and determine the level of funding for 23/24.

## 2. Current funding to VCS – 2022/23

Organisation/type of funding	Funding 22/23	Comments
CAB	<b>52,130.00</b>	-
CVS	<b>57,000.00</b>	-
East Teignbridge Ring and Ride	<b>6,750.00</b>	-
Newton Abbot Community Transport	<b>7,610.00</b>	-
<b>Lottery</b>	<b>£7,300</b>	Estimated
<b>Rent subsidies</b>	<b>£687.50</b>	Dawlish Scouts, Sandy Lane Dawlish £412.50 (March 2023) and Shaldon Water Carnival, Ness car park store £275.00 March 2024.
<b>Councillors community fund</b>	<b>£56,400</b>	-

## 3. Review of Voluntary Sector SLAs 22/23

- 3.1 Each organisation was issued with a funding agreement which states the conditions of funding and any additional requirements or outcomes the Council requires the organisation to deliver. The specific terms of the agreement for each organisation are as follows:

CVS: Priority 1: Help with Lottery roll out and engagement  
 Priority 2: Referral Service – help to manage demand  
 Priority 3: Supported sharing of intelligence

CAB: The objective of Citizens Advice Teignbridge is to provide free, confidential, impartial and independent advice to enable local residents to deal with a wide range of issues, including benefits, housing, money advice, employment, consumer, relationships, taxation and many more. The nature of the assistance provided will depend on a client's needs and ranges from the provision of information to formal representation.

**Newton Abbot Transport Association:** provide accessible affordable transport and services for the local community, supporting increased mobility, social contact and independence through Ring & Ride services.

- 507 Passengers (+18 wheelchairs) quarter 2
- 91 Passengers (+15 wheelchairs) quarter 1

**East Teignmouth Ring and Ride:** provide accessible affordable transport and services for the local community, supporting increased mobility, social contact and independence through Ring & Ride services.

- 273 Passengers (+14 wheelchairs/ mobility scooters) quarter 2
- 10 Passengers (+15 wheelchairs/ mobility scooters) quarter 1

**Please see Appendix IV for more Community Transport details**

- 3.2 The Teignbridge CVS have undertaken a significant amount of work with the Council in 2022 and been key to supporting the Council with new initiatives and statutory requirements, in particular assisting us to promote and recruit voluntary sector organisations to the Teignbridge Lottery and supporting families from Ukraine (which has been separately funded under the Homes for Ukraine scheme). Both CVS and CAB have been assisting the Council in developing the Teignbridge Cost of Living dashboard and bringing together organisations to discuss the district approach to supporting individuals impacted by the cost-of-living crisis.

The CVS Community Development workers are enhancing the understanding of our diverse communities by gathering anecdotal and “lived experience” from residents living in Teignbridge and gathering consultation responses from hard-to-reach groups. This process has started, and information is being fed back through the Community Matters Steering group.

A summary of the outcomes and work undertaken can be found in Appendix II

- 3.3 In addition to providing their core services, Citizens Advice Teignbridge also assisted the Council in delivering the welfare support fund at the beginning of the year.

A summary of the work undertaken by CAB can be found in Appendix III

- 3.4 Newton Abbot Community Transport Service and East Teignbridge Ring and Ride provide a transport service for those who are isolated and disabled.

A summary of the activity undertaken by the transport organisations can be found in Appendix IV.

#### **4. Other Funded Initiatives**

##### **4.1 Teignbridge Lottery for Communities**

The Teignbridge Lottery for Communities has been established with 50 organisations signed up as at 21 November 22 and 1043 tickets sold. As a result of ticket sales, £32,541 for good causes will directly be paid to the 50 organisations who have signed up as beneficiaries. The first draw was held on 3 December 22.

##### **4.2 Rent Subsidies**

There are two rent subsidy agreements outstanding. One finishes in March 2023 and the other in March 2024.

#### **4.3 Councillors Community Fund**

A summary of the spend to date by Councillor of their community fund can be found in Appendix V. The fund was increased by £200 per Councillor in 22/23 and O&S may wish to consider whether it should remain at the same level given the current budgetary and inflationary measures the Council faces.

#### **4.4 COVID Hardship Fund**

An application process and panel were established to distribute an element of the COVID hardship funding to community groups. The applications were scored against three priorities set by the Teignbridge Community Recovery Group of digital access, reducing loneliness and improving mental health. Grants were awarded on the 1<sup>st</sup> March 2022. A total of £54,153 was distributed to 8 organisations across the district. A summary of the evaluation reports can be found in Appendix VI

### **5. Discretionary Rate relief policy**

- 5.1 The Executive resolved to specifically review the Business Rates Discretionary relief policy specifically relating to charity shops. Further information on this was presented to O&S on 10 May 22 and Executive on 31 May 22 and the Committees were satisfied a task and finish group was not necessary. However due to future budget pressures it is recommended that officers undertake a full review of the Business Rates Discretionary relief policy and make recommendations on proposed changes to this policy to O&S.

### **6. Implications, Risk Management and Climate Change Impact**

#### **6.1 Financial**

The level of spend as detailed in section 2 above is funded by existing budgets. Any changes will either contribute to delivering savings for the existing budget gap or increase the budget pressures as part of the budget round for 2023/24.

#### **6.2 Risks**

Reducing levels of funding to the VCS whilst in a cost-of-living crisis is likely to impact upon organisations ability to support those in need over the next 12 months  
The Council has an ongoing budget gap of £2.6M and if it is unable to balance the budget and make savings across various areas then a section 114 notice would need to be served.

#### **6.3 Environmental/Climate Change Impact**

There will be variations in environmental impacts between different Voluntary Sector Funding provisions depending on the services that they provide, for example where funding supports services such as shared transport or digital connectivity, use of the funding may be considered to be environmentally positive where it displaces the need for private car use. Members may wish to consider environmental implications when reviewing applications for the Councillors Community Fund.

### **7. Conclusion**

The purpose of the report is to seek the Committee's views on the Voluntary and Community Sector Funding Programme for period 2023/2024 along with any recommendations it might wish to make. Particularly in respect of:

1. The level of funding provided to the voluntary and community sector in 23/24

2. The level of funding provided for the Councillors Community Fund
3. Whether a review of all discretionary business rates relief should be undertaken

Given the cost-of-living crisis, it is recommended that the Committee recommends to maintain the levels of VCS grants to the transport associations, VCS and CAB for the next financial year. However this should be reviewed in 23/24 to determine whether these grants meet the Council's strategic objectives and can continue at this level in light of the financial pressure the Council will face in 24/25.

It is recommended that the Committee consider reducing or stopping the Councillors community fund in 23/24 particularly as there is only 2 months remaining to spend the funds and demand for the funding does not meet the allocated budget and the Council has significant future budget pressures. As at 1 December 2022 the budget was £56,400 and only £28,810 has been spent.

It is recommended that the Committee recommends that all discretionary business rates are reviewed with recommendations presented to Executive in 23/24.

## Appendix I O&S Recommendations

### 4.1 Strategic Service requirements

- 4.1.1 SLAs to be agreed on a three-year basis to for investment into key organisations working in partnership to provide universal services and activities that deliver against council priorities across Teignbridge
- Independent Information, Advice and Advocacy Service – Teignbridge Citizens Advice
  - Voluntary and Community Sector Support Service - Teignbridge CVS
- 4.1.2 That CVS and CAB SLAs be reduced to £48,000 per annum to enable funding to be allocated to the small grants fund
- 4.1.3 Existing organisations with an SLA not mentioned in 4.1.1 be provided with a six month notice period. They would then be eligible to apply to the Teignbridge VCS small grant scheme. This would mean they would receive 4 months' worth of funding in 2022/23
- 4.1.4 These reductions in SLAs be made to enable more equitable opportunity for funding across Teignbridge through the creation of a small grants scheme

### 4.2 The Teignbridge VCS small grant scheme

- 4.2.1 A VCS Small Grant Scheme is created that supports community groups and voluntary organisations to address the key outcomes of
- Alleviating poverty
  - Promoting Health and Wellbeing
  - Enabling access for isolated groups
- 4.2.2 There would be an annual grant opportunity for applications of up to £3,000. The fund would be announced in January to include the amount available for that year. Applications would need to be submitted by the beginning of February with announcements made in March.
- 4.2.3 Similar to the COVID Hardship Community Fund decisions would be made by a panel of Officers using a pre-set scoring matrix.
- 4.2.4 The following criteria would apply
- Match funding of a minimum of 20% of total cost is required but can include volunteer time
  - Applicants will need to demonstrate that there is community support for their project
  - Voluntary and community groups providing a relevant service in the Teignbridge area can apply but the organisation must be based in Devon.
  - The applicant must have formal governance arrangements eg as a Community Interest Company or Charity
  - Organisation will need to demonstrate it complies with the Equality and safeguarding
  - Outcomes and monitoring information from the project will need to be reported back to Teignbridge at the end of the project

### 4.3 Councillors Community fund

- 4.3.1 The fund will continue at £1,000 per elected member
- 4.3.2 There will be additional criteria attached to the fund
- Councillors will give priority to first time applicants and will positively encourage new groups to apply.
  - This fund can be used by ward councillors to support one-off community led initiatives that reflect Council priorities.
  - Cannot be used to pay for everyday running costs
  - Applicants will need to demonstrate to the Elected Member that there is community support for their project.

- No projects or items that are responsibility of another public body (e.g. NHS, Church of England). This includes fabric repairs to church buildings (also clock faces, bells), church yards and cemetery walls

4.3.3. Details of each Cllr spend published on the website

#### **4.4 Rural Aid**

4.4.1 This is approved for one-year 2022/23 for a total amount of £26,000.

4.4.2 All Parishes are eligible for Rural Aid, provided their precept is £20,000 or less and have no more than 75% (£15,000) cash reserves that are not allocated and are not in receipt of Community Infrastructure Levy (CIL). Only one application can be submitted per Parish with a maximum amount of £2,000.

4.4.3 The application would have to be signed off by the relevant ward member

#### **4.5 Teignbridge Lottery**

4.5.1 The development of the lottery is approved to enable a wide number of VCS organisations to take part and have the potential to develop a sustainable income. Set up costs to be included in the funding for 22/23 and Teignbridge Council income from this to be distributed via the VCS small grant scheme

#### **4.6 Rent Subsidies**

4.6.1 For voluntary/community organisations renting council commercial assets. In most cases the current scheme does not allow an organisation to reclaim for the same asset once in receipt of a rent subsidy, so the cost to the authority has reduced over the period of the scheme.

4.6.2 No additional Rent Subsidies to be granted

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### **Executive 8 February 2022**

#### **Minute 12**

The Executive Member for Corporate Resources presented the report to consider the final financial plan proposals 2022/23 to 2024/25 for recommendation to Council on 22 February. He thanked all staff who had contributed in preparing this balanced budget.

The budget proposals for 2022/23 were subject to the recommendations as per minute No.11.

- No rural aid reintroduced or any voluntary sector small grant scheme;
- Grants to CAB/CVS/East Teignbridge and Newton Abbot community transport be maintained at their 21/22 grant levels for the next year;
- Carn 2 Cove grant be eliminated;
- The rent subsidy scheme to remain in its current form for the next financial year; and
- The Councillors Community Fund be increased by £200 per Councillor to £1,200.

**RECOMMENDED** that Council approve the final budget for 2022/23 and the outline plan for the subsequent years 2023/24 and 2024/25;

The proposed budget included:



- An increase in council tax of £5 or 2.78% to £185.17
- Continued funding for a climate change officer (with increased temporary resources) and enhanced planning enforcement
- Increased provision in the capital programme for climate change projects
- The continuing reduction in new homes bonus
- Other central funding reductions – in particular provisional assumptions for business rates for future years and reset of the baseline
- Reserves at 12.8 % of the net revenue budget or just over £2.0 million
- Increased support for housing including the Teignbridge 100 whilst backing business and bringing people and organisations together for local neighbourhood planning
- Infrastructure delivery plan investment funded by community infrastructure levy and external sources where available
- Continuation of grant funded South West Regional Monitoring Programme
- Town centre investment in infrastructure and employment
- A new two year pot of £40,000 per annum for 'Tidy Teignbridge' initiatives to improve cleanliness for town and parish councils
- Paying £1 million off our pension deficit in 2022/23 to reduce ongoing contributions
- Additional temporary resources to deliver expediently the significant projects and proposals identified above and within the capital programme, service reviews and processes to identify business and system improvements/developments, estate management, governance and communications
- No rural aid reintroduced or any voluntary sector small grant scheme
- Carn 2 Cove grant be eliminated
- The Councillors Community Fund be increased by £200 per Councillor to £1,200
- The rent subsidy scheme continues in its current form
- Grants to Citizen Advice Bureau/Community and Voluntary Sector/East Teignbridge and Newton Abbot Community Transport be maintained at their 21/22 grant levels for the next year and Carn 2 Cove grant be eliminated.

The vote was unanimous.

Appendix II- Summary of CVS Activity

**Number of Interventions to support groups to be Legal and Safe**

	Number Groups	Number Interventions
Governance	7	9
HR	3	3
Business Planning	11	13
IT	2	2
Policy and Safe Practice	7	7

Number New Groups supported to develop	5	5
Number new Project Ideas supported to get started	18	33

	New Groups	Groups with QM
Number of Groups supported with Quality Mark	0	

Signposting Activity - linking ideas/projects/agencies	33 significant	39 significant
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**Learning and Training, Skills Development**

	Accredited	Non-Accredited
Number of Learning Sessions Offered	0	3 Relax training prog over the summer
Number of learning participants	0	41

**Funding Advice and Income Generation**

	Number	Interventions
Number of groups supported	28	36
Known Investment	Less than £1,000	15
	£1,000 - £10,000	23
	Above £10,000	3
£value of income sourced – total	£183,719.31	
Across how many community providers	22	

Number of funding e-bulletins disseminated	3
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### Networking, Connecting, Collaboration

	Number	No Participants
Number of networking opportunities	7	113
	No Programmes / Plans	Interventions
Number of engagement activities supported	3	
Number of VCSE representative /advocacy activities	8	
	Number	Interventions
Number of new Partnerships supported	9	
Number of collaborative activities supported	5	36

### Communications - Ensuring the Sector remains up to date

Safe, Legal, Resources	3
Volunteering Opportunities	1
On behalf of statutory sector as a part of engagement	4
Other	5

#### Comments: Added Value:

1. **Economy:** CVS is developing, with NOCN, an accredited course for people wanting to enter health and social care as a career; our course design has been approved and we are now writing the detail to be able to present in the new year
2. CVS has drawn down funding to support the development of the Personal Health Assistants market – to support more people who find they can no longer enter the workforce as paid employees to become self-employed. We have a number of 'markets' for this work including Ukrainian Guests, those who have not returned to employment since Covid pandemic and those who will be impacted by Cost-of-Living Crisis and need a small amount of additional income (e.g., early retired).

The CVS continues to do good work supporting the: **Cost-of-Living Crisis, Gathering Intelligence and Promoting Collaboration, Supporting New Projects for Residents in Teignbridge, Advocacy and Representations. Case studies of each of these activities are available on request.**



## Appendix III-Summary of CAB Activity

### Key Statistics by Quarter

#### Q4 2021-22, Q1 and Q2 2022-23 Quarter 4 2021-22

	Quarter 4	Quarter 1	Quarter 2
21/22	22/23	2022-23	
<b>Clients</b>	<b>1814</b>	<b>1273</b>	<b>1402</b>
<b>Issues</b>	<b>5868</b>	<b>4193</b>	<b>4852</b>

#### Comment

The average number of issues remains above 3 per client. The lower number of clients and issues in Q1 reflects the closure of the Household Support Fund (HSF) at the end of March and a reduction in CAB's capacity due to the cessation of the Contain Outbreak Management (COMF), the redeployment of telephone advisers to face to face services and a reduction in the number of volunteer advisers. The increase in Q2 reflects increased capacity linked with a new round of COMF funding and with new volunteers joining the adviser team. The rise in the cost of living has also had an effect in increasing the number of clients seeking help. It is particularly unusual, for example, to receive so many enquiries relating to utilities during the summer months.

#### Q4 2021-22, Q1 and Q2 2022-23 issues by Teignbridge Ten super-project

	Q4 2021-22		Q1 2022-23		Q2 2022-23	
Roof Over Our Heads Housing	Clients	Issues	Clients	Issues	Clients	Issues
	<b>229</b>	<b>339</b>	<b>160</b>	<b>337</b>	<b>175</b>	<b>315</b>
<b>Investing in Prosperity</b>						
Charities and foodbanks	-	-	<b>90</b>	<b>115</b>	<b>81</b>	<b>110</b>
Employment	<b>81</b>	<b>147</b>	<b>67</b>	<b>127</b>	<b>82</b>	<b>141</b>
Financial services and capability	<b>139</b>	<b>264</b>	<b>84</b>	<b>146</b>	<b>149</b>	<b>260</b>
Tax	<b>23</b>	<b>29</b>	<b>26</b>	<b>32</b>	<b>34</b>	<b>37</b>
	<b>14</b>	<b>19</b>	<b>12</b>	<b>16</b>	<b>21</b>	<b>27</b>
Education	<b>169</b>	<b>314</b>	<b>72</b>	<b>113</b>	<b>114</b>	<b>173</b>
Consumer goods and services	<b>527</b>	<b>1413</b>	<b>497</b>	<b>1279</b>	<b>573</b>	<b>1562</b>
Benefits	<b>266</b>	<b>837</b>	<b>219</b>	<b>705</b>	<b>219</b>	<b>721</b>

Universal Credit	243	700	134	397	126	370
Debt						
<b>Health at the Heart</b>						
Health and community care	116	183	97	181	84	131
Utilities and communications	308	769	163	343	218	545
<b>Moving up a Gear</b>						
Travel and transport	25	34	26	31	36	50
<b>Great Places to Live and Work</b>						
Relationships and family	92	167	94	167	109	199
Legal issues	79	127	75	120	83	123
<b>Stronger Communities</b>						
Immigration and asylum	14	22	14	21	15	25

### Key developments

- CAB are continuing working with a group of local VCSE organisations and with Teignbridge District Council concerning support for Ukrainian Guests and Host Families
- They have made significant progress on improving access to their service by the expansion of outreach services and advice via video
- Their drop-in service available in Newton Abbot from 10:00 - 12:30 Mondays, Tuesdays and Wednesdays, is well attended and they are considering increasing our opening hours
- They are awaiting final agreement with the Trussell Trust concerning the funding of a two-year adviser post to be linked with the Buckfastleigh Foodbank
- They are interviewing imminently for a Cost-of-Living Generalist adviser to assist with debt assessments and with applications for additional support linked with the rise in the cost of living e.g., Household Support Fund
- They are engaged with Teignbridge CVS on the Cost-of-Living initiative they are coordinating
- They are engaged with NHS England and NHS Improvement on writing a national online e-learning module on Social Welfare law advice for Social prescribing Link Workers
- They have recently provided benefits training to: Citizens Advice South Hams, Westbank Community Health and Care and to Langdon Hospital.

## Appendix IV-Summary of Community Transport Activity

### **Newton Abbot Community Transport:**

Shopmobility: over 209 daily hires

Community Transport: Provided vehicles for five groups/organisations/local school's outings, including Hometeign House, Mulberry House, All Saints School, Ipplepen WI and Strokes Ahead transport.

Section 22 Bus Routes: Bridford 361 Route: 204 passengers carried, travelling 705 miles, all concessionary fares. Buckland in the Moor 672 Route: 169 passengers carried, travelling 760 miles, bringing in £128.05 in fares. Kingskerswell 888 Route: 114 passengers carried, travelling 299 miles, bringing in £54.45 in fares.

### **East Teignbridge Community Transport:**

Community Car Scheme in quarter 1: Passengers carried 271 (57 of these required wheelchair assistance) Return Journeys to/from medical appointments/activities 404 Journeys planned but cancelled by client/hospital 84

Mileage 4682. Volunteer Driver hours 544. DCC Community Bus Services/under S22 permits x2 TN187 and TN886 – numbers fluctuate

Minibus hire/trips for affiliated groups/services/activities 10

Shopmobility: Number of Hires – reduced as off-peak season 83

Number of passengers registered increasing month on month

### **Corporate objectives**

#### **Value added service: Jobs - Volunteers trained to ready for jobs**

Both Community Transport groups, provided supported engagement, opportunities as well as training and prospects for new and existing volunteers, which may aid future employment beyond Community Transport.

#### **Climate**

Both Community transport organisations continue to explore the possibility of using electric vehicles, but as well as cost considerations getting the right spec, is not easy.

### **Demographics**

The age groups using the community transport services are predominantly 55yrs plus up to around 98yrs, with a some slightly younger disabled passengers.

In terms of gender, observations would suggest, there is a lean toward more female passengers in general.

Newton Abbot Community Transport area of operation:

Area of coverage includes TQ9, TQ11, TQ12, TQ13

East Teignbridge Community Transport – (Dawlish), area of operation

Area of coverage includes EX6, EX7, TQ12, TQ13, TQ14

### **Trends noted by East Teignbridge Community Transport**

- With covid cases rising again we see cancellation of appointments; much time can be spent by the Admin team co-ordinating journeys in advance; an impact of at least £8+ on average per booking to the Charity that cannot be recouped
- A significant increase in requests for assisted journeys – passengers wheelchair bound or requiring wheelchair assisted transport. There is no local provision for this by means of taxi which remains unchanged. We are publicising our services again which may suggest the noticeable increase; but we are yet to understand if this increase is evidencing a change in passenger need (people affected/less mobile by the impact of lockdown)
- Shopmobility – again an increase in demand for equipment hire to holiday makers; people returning to their previous lifestyle of holidaying. Time will allow for monitoring any change to trend

- New volunteers/enquiries have continued to rise and an increase in younger drivers (60+ yrs) but already we see evidence of those more active/mobile volunteers are busy themselves, incredibly keen to help but with limited time to do so. We welcome new volunteers and depend on them heavily in all we do
- Fuel costs remain high and long-term sustainability of this is very concerning

### **Plaudits**

“You all do such a fantastic job. My husband died 15 months ago, and it has been really difficult for me. There are so many people on their own like me and you are a life saver. You do cars for hospital and now I’ve discovered your trips out – I saw the list pinned up in the town by chance, and me and my friend tried one; we loved it. Your driver was so lovely as are all of you, I just wanted to phone to tell you how amazing you all are. I would like to book some more please.” FW

“Thank you so much. ‘M’ took us to RD&E today. We can’t drive anymore and have no relatives near. We also knew him from years ago so it was wonderful to catch up again.” Mr & Mrs N



APPENDIX V

A Summary of the spend to date 02/12/2022 Councillors of their community fund

<b>Councillor</b>	<b>Annual Allocation</b>	<b>Available Funds</b>	<b>Total Spend</b>
Adrian Patch	£1200	£1200	£0
Alan Connett	£1200	£0	£1200
Alison Eden	£1200	£850	£350
Alison Foden	£1200	£100	£1100
Alistair Dewhirst	£1200	£950	£250
Andrew Macgregor	£1200	£850	£350
Andrew Swain	£1200	£70	£1130

Avril Kerswell	£1200	£900	£300
Beryl Austen	£1200	£1200	£0
Bill Thorne	£1200	£50	£1150
Charles Nuttall	£1200	£1200	£0
Chris Clarence	£1200	£1200	£0
Chris Jenks	£1200	£570	£630
Colin Parker	£1200	£950	£250
Dave Rollason	£1200	£500	£700

David Cox	£1200	£1200	£0
Gary Taylor	£1200	£450	£750
George Gribble	£1200	£150	£1050
Gordon Hook	£1200	£150	£1050
Huw Cox	£1200	£0	£1200
Jackie Hook	£1200	£0	£1200
Jacqui Orme	£1200	£1200	£0
Janet Bradford	£1200	£200	£1000

John Nutley	£1200	£50	£1150
John Petherick	£1200	£450	£750
Liam Mullone	£1200	£1200	£0
Linda Goodman-Bradbury	£1200	£0	£1200
Linda Petherick	£1200	£700	£500
Lorraine Evans	£1200	£0	£1200
Martin Wrigley	£1200	£200	£1000
Mary Colclough	£1200	£600	£600

Michael Hocking	£1200	£750	£450
Mike Haines	£1200	£700	£500
Mike Jeffery	£1200	£300	£900
Nina Jeffries	£1200	£950	£250
Philip Bullivant	£1200	£400	£800
Richard Daws	£1200	£900	£300
Richard Keeling	£1200	£0	£1200
Robert Hayes	£1200	£0	£1200

Robert Phipps	£1200	£1200	£0
Ronald Peart	£1200	£1200	£0
Sally Morgan	£1200	£0	£1200
Sarah Parker-Khan	£1200	£450	£750
Sheila Cook	£1200	£700	£500
Stephen Purser	£1200	£700	£500
Sylvia Russell	£1200	£1200	£0
Terry Tume	£1200	£1200	£0

The figures above may not show some funds that have been allocated but not yet processed by the system.



## **Appendix VI- COVID Hardship Community Fund - Summary of Evaluation Reports May 2022,**

**Total fund distributed - £54,153**

Moorland Community Care Group - £10,000 spent on Community Connections providing IT equipment and staffing to enable digital support groups. 360 phone social groups were delivered supporting between 50 and 100 people each week. It was described as a lifeline for isolated and vulnerable people. After the funding ended they maintained the phone support groups and have an ongoing digital champions group.

No limits Community Café and hub - £6,977 spent on providing social groups for socially isolated individuals with additional needs who engage in limited activities. It has also supported a MAKATON singing choir which is an inclusive signing choir for all abilities.

The Alice Cross Centre - £10,000 to increase digital interaction and social interaction by bringing people out of their homes and into the centre. It increased participants ability to connect digitally with family and friends. More than 30 people were trained and there was collaboration with the CVS Digital Champions project.

Helping Dawlish - £9,800 the Tab2go digital project supported clients in the Dawlish Parish who were referred by organisations in the Helping Dawlish partnership and were identified as socially isolated with no digital tools and no access to the internet. Primarily in the age range of 70 to 90 years of age

Kingscare - £2,000 created a community cookbook with contributors delighted in the thought of sharing their family recipes with others. It gave everyone involved something positive to do and focus on when Covid was making life difficult and depressing for so many.

Space Youth Services - £9,576 provided 5 staff to work directly with young people for 36 hours over the summer period in addition to providing access to sports provision for young people and purchasing equipment. They worked with 241 young people.

Kerswella Care - £3,000 relaunched the lunch club, provided wellbeing assessments and befriending. Used networks and local intelligence to continue to identify unmet needs in our most vulnerable residents and provided additional services that filled gaps identified

Buckland Support - £2,800 supported people with developing digital skills and accessing support from other services as needed and developed strong and trusted partnerships with other agencies to continue that support.