

SOURCE:	Week commencing	30-Mar	06-Apr	13-Apr	20-Apr	27-Apr	04-May	11-May	18-May	25-May	01-Jun	08-Jun	15-Jun	22-Jun	29-Jun	TOTAL	
		part week	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	Week 9	Week 10	Week 11	Week 12	Week 13		
DCC report (pending)	NUMBER OF SHIELDED IN TEIGNBRIDGE																
DCC report (pending)	FOOD DELIVERIES																
Total produce list	Total produce dietary top up deliveries				5	12	5	22	13	26	14	25	17	22	6	167	
TDC SS	TDC Emergency food parcels - shielded cohort	3	5	6	11	4	8	6	5	3	3	1	5	2		62	
TDC SS	TDC Emergency food parcels - non shielded vulnerable	2	4	1	5	5	6	2	3	1	0	1	1	3		34	
Food banks	Food parcels for homeless cases:																
	HITS Foodbank	25	23	13	13	14	13	11	12	32	13	14	13	0		196	
	THAT Foodbank	8	8	8	8	8	8	8	8	8	8	7	8	0	0	95	
TDC SS	ENQUIRIES TO TDC																
Telephony report	Calls to TDC main switchboard	14	15	2	7	1	1	1	0	0	0	0	2	3		46	
Manual count	Calls to Coronavirus Hotline - total number answered <i>live from 14.04.20</i>	0	0	90	98	123	83	81	72	41	37	47	20	16		708	
Firmstep dashboard	Emails to Coronavirus Inbox - total number received <i>live from 14.04.20</i>	0	1	49	30	41	34	11	8	2	5	5	1	2		189	
	TDC Customer Support Form completed <i>live from 17.04.20, welfare fund added 18.05.20</i>	0	0	13	28	26	16	15	45	15	15	17	17	9		216	
	SPLIT BY SHIELDED/ NON-SHIELDED:																
	Shielded residents	0	0	8	12	11	9	10	5	4	4	3	5	2		73	
	Non-Shielded residents	0	0	5	16	15	7	5	40	11	11	14	12	7		143	
TDC SS	REFERRALS TO VS PARTNERS/ OTHER ORGANISATIONS:																
	CVS	11	16	58	23	27	16	14	20	7	10	7	11	11		231	
	Westbank	2	0	1	3	2	0	1	0	0	0	0	0	0		9	
	CAB	0	0	0	0	0	0	0	0	0	0	0	0	0		0	
	Food banks	0	0	0	0	0	3	3	1	1	1	1	2	0		12	
	Money advice (Homemaker)	0	0	0	0	0	0	0	0	1	1	0	2	5		9	
	DCC Care Direct	0	0	0	0	2	0	0	1	0	0	0	0	0		3	
	NHS Good Sam	0	0	0	0	0	0	0	1	0	2	0	4	0		7	
	GP/ Pharmacy	0	0	0	1	2	0	0	0	0	1	1	0	0		5	
	Supermarket head offices	0	0	0	0	1	1	3	2	0	0	0	1	0		8	
	TDC Housing Service	0	0	1	0	1	0	0	1	0	0	0	0	1		4	
	TDC Business Support	0	0	0	0	1	1	0	0	0	0	0	0	0		2	
	TDC Safeguarding	0	0	0	0	0	0	0	1	0	0	0	0	0		1	
	Other organisations/ services	0	0	1	0	3	0	4	1	0	0	0	0	0		9	
	TOTAL	13	16	61	27	39	21	25	28	9	15	9	20	17			
	CVS ONWARD REFERRALS:																
	Alice Cross	1	0	1	2	1	3	3	2	1	1	2	2	0		19	
	Ashburton Action Group	0	0	4	0	0	0	0	0	0	0	0	0	0		4	
	Ashburton Food Bank	0	0	1	0	0	0	0	0	0	0	0	0	0		1	
	Assist Teignbridge	0	0	2	2	2	2	0	2	1	0	2	2	1		16	
	Bishopsteington Care Group	0	0	0	0	1	0	0	0	0	0	0	0	0		1	
	Bovey Action Group	0	1	3	2	4	0	0	0	1	0	0	0	0		11	
	Buckfastleigh Response Group	0	0	0	0	2	1	0	0	0	0	0	0	0		3	
	CAB	0	0	2	3	0	2	2	1	1	2	0	0	0		13	
	Christow Community Support	0	0	0	0	1	0	0	0	0	0	0	0	0		1	
	Dartmoor Kitchen	0	1	1	0	0	0	1	0	0	0	0	0	0		3	
	Helping Dawlish	0	0	0	0	2	0	0	0	0	0	0	0	0		2	
	HITS	4	10	19	0	2	2	0	2	3	3	0	1	2		48	
	Kingscare	2	4	19	10	3	2	3	1	0	1	0	1	0		46	
	KRA Hot Food	0	0	2	0	0	0	0	0	0	0	0	0	0		2	
	Lustleigh Parish Council	0	0	0	0	1	0	0	0	0	0	0	0	0		1	
	Moorland Care Community Group	0	1	3	0	2	0	3	5	1	0	1	0	3		19	
	Newton Abbot Mutual Aid	3	2	0	3	4	2	2	1	2	1	0	1	1		22	
	Shaldon Parish Support Group	0	0	0	0	0	1	0	0	0	0	0	0	0		1	
	Teignmouth Mutual Aid	1	0	0	0	0	0	0	0	0	0	0	0	0		1	
	THAT	1	1	0	0	0	0	1	1	1	4	0	2	0		11	
	Westbank	0	1	0	0	0	0	1	0	0	0	0	0	0		2	
	TOTAL	12	21	57	22	25	15	16	15	11	12	5	9	7			
TDC SS	TYPE OF VS SUPPORT REQUESTED																
	Food shopping and delivery	9	14	55	21	25	9	15	17	7	9	6	11	8		206	
	Collecting & delivering medicines	7	7	12	4	7	2	2	1	2	1	2	0	0		47	
	Checking in and staying in touch	2	0	1	3	4	8	3	5	2	2	0	4	0		34	
	Pet care	0	2	2	0	1	0	1	0	0	2	1	0	0		9	
	Care for older and/or vulnerable people	0	0	1	0	1	1	1	3	0	3	0	0	1		11	
	Other practical support while self isolating	0	0	0	0	1	0	0	1	1	0	0	0	2		5	
	Collecting and delivering laundry	0	0	0	0	1	0	0	0	1	1	0	0	1		4	
	Financial advice	0	1	1	2	4	0	3	7	1	3	2	3	8		35	
	Housing related repairs	0	0	2	0	3	0	0	4	1	0	1	0	2		13	
	Digital/online/remote support	0	0	2	4	9	2	6	6	1	4	0	3	0		37	
TDC SS	ASSISTANCE WITH GOVT SHIELDED FOOD DELIVERIES																
	Register for Bidfood delivery	2	3	1	7	5	4	8	3	5	4	1	5	2		50	
	Cancel Bidfood delivery	3	13	35	15	6	8	12	6	0	0	4	2	0		104	
	Inform DCC of dietary requirements	1	0	2	0	0	0	0	0	0	1	0	0	0		4	
	Request Top Up pack	0	0	0	0	2	1	2	4	0	0	0	0	0		9	
	Cancel Top Up pack	0	0	0	0	0	0	0	1	0	0	0	0	0		1	
	Expected delivery not received	1	2	0	4	4	8	7	1	1	1	1	3	3		36	
TDC SS	DEFRA SHOPPING SLOTS ALLOCATED																
	Tesco										7	1	2	1		11	
	Iceland										0	0	1	0		1	
Lucy	Welfare Fund applications approved <i>live from 18.05.20</i>										0	2	8	1	2	4	17