

Core services performance and demand data

Feb 19 - May 19

Feb 20 - May 20

HR

Sickness absence average per person (all staff minus waste, cleansing & recycling)

Annual rate

7.94

5.52

Sickness absence average per person (waste, cleansing & recycling) Annual rate

17.91

6.48

Strata

Proportion of users remote working

12% pre lockdown

81% post lockdown

Printing volumes - items sent out with costs

79668

30645

Waste and recycling

Tonnage of recyclable

2,096

2,379

Tonnage of general waste

3,734

4,048

Tonnage of Garden waste

1,645

2,078

Garden waste subscriptions

701

1446

Development management

Planning applications received

463

361

Planning applications determined

380

360

Fees received

£228,733

£402,649

Enforcement complaints rec'd

140

117

Land charges income

£73,339

£45,451

Spatial Planning and delivery

Homes started

97

26

Homes completed

176

26

Housing and homelessness

New Housing Options Cases

259

288

Number of Households placed in temporary accommodation

71

68 (Majority Single households)

Number of Rough Sleeper Reports Received

25

71

No. of vulnerable residents assisted to remain in their home

80

49

No. of households where living conditions improved through financial assistance

41

33

All cat 1 and 2 Hazards remedies across PS Housing	100	18
Customer services		
March volumes compared to average from previous 8 months		
	Benefits	- 164%
	Revs and Bens	- 167%
	Business rates	- 401%
Revenue and benefits		
Council tax collected (£)	18,263,110	18,392,951
Business rates collected (£)	7,444,574	3,954,434
Environmental protection		
Number of fly tipping incidents	426	509